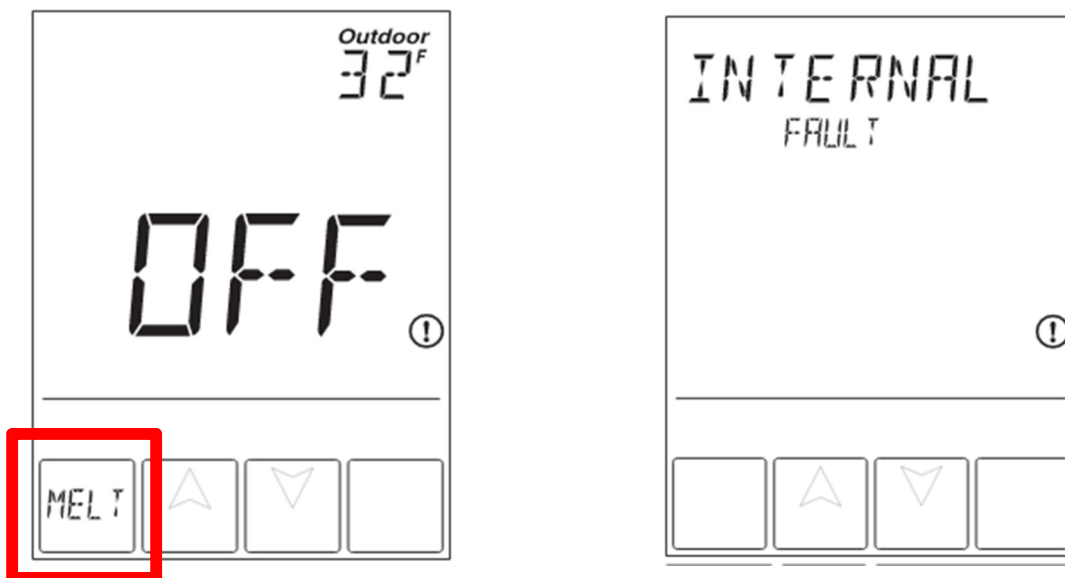


Service Bulletin 097

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tekmarNet[®] Snow Melting Control 654 - Internal Fault

The tekmarNet Snow Melting Control 654 displays “Internal Fault” for 5 seconds when there is an error that prevents the control from starting the Melting operation when the Melt touch button is pressed.



To determine and clear the error, go to the Toolbox menu.

1. Hold the Home button
2. Press Next Item until Toolbox menu is found.
3. Press Enter.

There are four conditions that will generate an “Internal Fault” message:

MAX MELT DAYS ERR

- The system has run longer than the Max Melt days set by the user in the System menu.
- To clear this error, press the CANCEL button while viewing the error message.



SYSTEM SAVE ERR

- The control failed to read the System menu settings from memory and has reloaded the factory default settings.
- To clear the error, set the access level to Installer and check all settings in the System menu.



BOILER SAVE ERR

- The control failed to read the Boiler menu settings from memory and has reloaded the factory default settings.
- To clear the error, set the access level to Installer and check all settings in the Boiler menu.



MIXING SAVE ERR

- The control failed to read the Mixing menu settings from memory and has reloaded the factory default settings.
- To clear the error, set the access level to Installer and check all settings in the Mixing menu.



If you have any questions please call tekmar customer service at 250 545-7749 or email tekmar.customerservice@wattswater.com.